

## **United Way** Alberta Capital Region

Change starts here.

2012 **Report to the Community** 

"There's a certain bond that people establish when they focus their efforts on a common goal. Together, we focused on the goal of helping change lives – through education, income and wellness. We invested in people, helping lift our most vulnerable from poverty."

Dave Mowat • 2012 campaign chair



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## A MESSAGE FROM THE Chair of the Board and President & CEO

What a difference we make when we choose to make a contribution to our community. We're pleased to share, through our 2012-13 Report to the Community, the exciting work we have been conducting and the progress we have achieved. It's a difference that, together with our supporters, we are making in the Capital Region. This progress is setting the stage for a very positive future for our region. We are proud and encouraged by the continued support from our volunteers, donors and all our stakeholders. Your understanding of our community needs and the importance of our work is inspiring and gratefully appreciated by the thousands of people who receive help in the Alberta Capital Region.

## **Community Awareness**

United Ways worldwide have been broadly known for workplace fundraising efforts generating resources and allocating to social sector agencies. But over the past several years, we have seen a transition from this model of funder to collaborator – one that sees participation with partners across all sectors. In the Alberta Capital Region, we have our sights set on lifting people out of poverty. By focusing on three distinct areas education, income and wellness - we believe we can make significant progress toward a vision of a poverty-free community. A place where all children and youth achieve their full potential; where individuals and families have greater independence and financial stability; where everyone has a sense of well-being and safety and feels a meaningful connection to their community.

As we aim to address the critical needs associated with poverty in our region, we continue navigating the demanding and challenging environment of an ever-changing world. Along with these challenges, it has become increasingly clear of the importance for our community members to understand the cost of poverty – for our region, our businesses and more importantly, the individuals and families who live in it. The need in our community is growing and the cost of delivering services is substantial. In the province of Alberta, poverty costs between \$7.1 billion and \$9.5 billion per year – this is a monetary cost incurred by us all. In the Capital Region alone, there are 120,000 people living in poverty – and 37,000 of them are children. As one of the most prosperous regions in North America, it begs the question, is it acceptable that anyone should be living in poverty? If we are to change this situation, we knew it would be essential to seek answers and gather information by initiating discussions with our community – the residents of the Capital Region.

## Listening to our Community

Community members and organizations want to be more engaged and find meaningful connections to causes, so, in 2012 -13, United Way took additional steps to ensure the way forward would be one of consultation, collaboration and confidence.

The spring of 2012 was filled with consultations with more than 50 agency partners and information sharing sessions with provincial and municipal government representatives; helping to shape the next steps for United Way and social service partners in our community. In the fall of 2012, we consulted community residents, donors and stakeholders. A collection of community-wide and donor surveys of nearly 600 people helped capture perceptions of our United Way's three focus areas and on poverty in the region. And, near the end of 2012, we sought the opinions of United Way stakeholders by conducting interactive round table discussions. We wanted to learn more from key supporters; how they felt about our work, the challenges that exist and gather advice on how we can all work together in new ways.

In our surveying of community members-atlarge, we learned that 84% of respondents feel that our work related to program delivery, collaboration and strategy development is important or very important in addressing poverty.

The research helps guide our direction. Both community members and current United Way stakeholders provided very meaningful input, indicating that education, income and community wellness were important to them. As well, respondents feel that the work related to addressing and eliminating poverty is very important to them, and our community.

## Supporting Municipal and Provincial Efforts

Our municipal and provincial governments are also seeking long-term solutions to eliminating poverty in our local community and our province. As a community builder, United Way has accepted the invitation from both levels to participate in helping to effect change.

On a provincial level, our United Way supported and provided input to the Alberta Government's Social Policy Framework, introduced in February of 2013 by Premier Alison Redford.

On the municipal level, we were invited to join and co-chair the Edmonton Poverty Elimination Steering Committee, with efforts moving forward in the coming months.

We know, that to solve the issue of poverty, it takes every level of government – municipal, provincial and federal. And, we know it takes the community – the collaboration of supporters and sector professionals to participate in discussions and decisions that will ultimately affect and benefit us all.

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Being part of one of the most prosperous regions in North America, we must ask ourselves, is it acceptable that anyone should be living in poverty?

Lynne Duncan • Anne Smith



## **Community Support**

Knowing that it takes an entire community to create change, it was very evident this past year, as in years gone by, that we have the support of our community. Once again, the people of our community stepped up to offer their support. More than 5,000 volunteers and 35,000 donors generously gave their time, talent and treasure to the 2012 United Way fundraising campaign. With ATB Financial's dedicated and enthusiastic President and CEO, Dave Mowat serving as our 2012 Campaign Chair, we were very pleased to not only reach our goal, but to exceed it – raising more than \$23.1 million to be invested back into the community.

Not only was our community engaged in fundraising, but our United Way set record attendances at our events this past campaign year with two being sold-out.

Going forward in 2013, we are pleased to welcome our incoming Campaign Chair, Gary Bosgoed, P. Eng., Senior Vice President, Edmonton Operations, WorleyParsons Canada Services Ltd. Gary believes in the value of community and he is a longtime United Way supporter and has been instrumental in the ongoing success of United Way's Engineering Challenge and Engineering Day of Caring. We welcome Gary's leadership going into the 2013 campaign.

## **Experiencing** Poverty

While it is difficult for people who are not living in poverty to understand what it may be like, our United Way has embarked on a pilot project to help build understanding. In the fall of 2012, a group of people from Edmonton's business community got the chance to experience the inaugural session of The Poverty Simulation. Sponsored by EPCOR Community Essentials Council, and the first of its kind in Edmonton, this tool helps people understand just how difficult and challenging it really is to live in poverty.

## Better for our Business

Based on the aging state of our information management system, Rainbow, and the need for increased power to handle our growing data-base of donors, we conducted a review or available programs. The new database, known as Andar, was chosen and the implementation process is well underway with a launch date set for June 2013.

The new system will help us improve data management and assist in providing better donor-direct service to our valued stakeholders in the future.

## Thank you

Without the help of all our volunteers, we could not have the impact we do on the challenging issues our community faces. Our sincerest thanks to our United Way Board of Directors, we appreciate your significant contribution of time and expertise and the tremendous support of our evolving work.

We hope you enjoy the highlights and acknowledgements to our diverse crosssection of supporters and stakeholders, appearing in the following pages. On behalf of the United Way Board, professional staff, and our community, we want to thank you for your ongoing support. Together, we are changing lives.

Lynne Juncon Clane Arrive

Lynne Duncan Chair, 2012 Board of Directors Anne Smith President & CEO

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## FOCUS AREAS Highlights of 2012–2013

We live in one of the most prosperous communities in Canada; yet more than 120,000 people in the Alberta Capital Region live in poverty – 37,000 of them are children.

United Way focuses on the areas that need change the most. Each and every contribution from our supporters becomes part of a major community building effort that delivers a wide range of community impact programs and initiatives, targeting some of the most difficult and complex issues.

The next few pages highlight our work in 2012-2013 in three focus areas: Education, Income and Wellness. Through continuous research, we know these three strategies are the best opportunities to change lives and social conditions in our community.



From the early years to high school completion, we're supporting the full path of development to help children and youth achieve their potential. This focus area includes: early learning, literacy, mentoring, success coaches, family counselling, school lunches and school supplies.



## EARLY LEARNING

Success By 6® is a community initiative managed by United Way of the Alberta Capital Region, focused on ensuring all children, prenatal to age six, have the supports they need for a lifetime of healthy growth and development.

There has been significant advancement in the area of Early Childhood Development (ECD) in 2012/13 in the province of Alberta. Increasingly, the importance of the early years is becoming more broadly understood as evidenced by the Premier's focus on ECD as a top priority in every ministry.

This year, Success By 6<sup>®</sup> has been a partner in supporting the development of a draft Provincial Framework for Early Learning and Child Care. The development of the draft framework, driven by the Muttart Foundation and supported by both Success By 6<sup>®</sup> and Upstart in Calgary, involved:

• The release of three background documents: Integrating Child Care and Early Education: A Central Theme in Early Education; Project Overview and Summary of Supporting Discussion Papers; and Putting the Pieces Together: The Integrative Elements for an Early Learning and Care Framework.

• Community consultations in seven major centres (Edmonton, Calgary, Red Deer, Medicine Hat, Lethbridge, Grande Prairie and Fort McMurray) engaged 220 invited stakeholders; and

• The initial design of a draft framework for discussion for a cross-ministry government committee.

### NATIONAL CHILD DAY

Success by 6® along with the City of Edmonton, has been promoting National Child Day for many years. It's because of this commitment that this year's campaign garnered a number of new partnerships, including corporate sponsorship from FIRMA Charitable Foundation.

In the spring of 2012, Community Initiative Against Family Violence, Edmonton Catholic Schools, Edmonton Public Schools, the Office of the Child and Youth Advocate, and YMCA of Edmonton joined forces with Success by 6<sup>®</sup> and the City of Edmonton to recognize children's rights and raise awareness of children living in poverty in the Alberta Capital Region.

United Way helped coordinate multiple events throughout the week of November 18-24, including a free swim for children and their families on Sunday, November 18th, at all YMCA of Edmonton and select City of Edmonton locations. National Child Day volunteers were on hand at most pool locations to provide resources and information about children experiencing marginalization. At Commonwealth Pool, Mayor Mandel delivered a National Child Day proclamation, accepted by students from Clara Tyner School.

### OUT OF SCHOOL TIME

Out of School Time (OST) consists of programming for youth before and after school, during evenings, weekends and holidays to keep them engaged in positive activities.

It is well documented that youth who consistently participate in high quality OST

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activities report improved social-emotional skills, academic skills and stronger connections to school and family. In comparison, students who spend three or more hours alone per day show an increase in drug and alcohol use, more stress, depression and behaviour problems, lower self-esteem, and lower academic achievement.

In 2012, United Way invested more than \$800,000 in OST programs through our partners, in addition to our participation on the OST collaborative.

The collaborative comprises community leaders who strive to improve the resiliency of youth through quality and accessible outof-school programs, services and policies. Last year, OST programs supported over 4,000 youth in the Alberta Capital Region.

# Results Snapshot **5,000**

...Boys & Girls Clubs Big Brothers Big Sisters of Edmonton have served nearly **5,000 individual children and youth** in Edmonton during 2012, providing them with programs and mentoring. These positive role-model relationships give youth the opportunity to develop the skills and knowledge they need to achieve their full potential in school and in life.

## 2,473

...In 2012, St. Albert Family Resource Centre provided essential early childhood development skills to **2,473 children and their families**. These skills help to foster important social, physical, intellectual, cognitive and emotional growth, imperative to a child's ability to be successful in school and life.

## 6,000

...Early literacy and reading is important to future academic success for a child. Families struggling with basic needs do not always have the means to provide these types of building blocks for their child's development. In 2012, **6,000 children and youth** from low income families were provided with a new book to bring home through the support of Books First Canada and Edmonton Food Bank. Books stimulate the imagination, foster vocabulary building and enhance critical thinking, all important for children to develop and succeed.

## **Mary's Story**

'Three years ago I never would have thought I would have a warm bed to sleep in. Today, I'm discovering that I am making a difference in the world. I'm happy I went through hell, so that now I can help the new generation." Mary, 2012 Youth Transitions Program participant (YTP)

Mary was raised in a physically, mentally and emotionally abusive household. She felt unloved and unwanted for most of her life. At the age of 15, Mary was removed from he mother's custody and placed in a group home where she quickly began experimenting with drugs and alcohol. She dropped out of school and had to be taken to the hospital several times because of drug overdoses and serious self-harm injuries.

Mary was referred to the YMCA Youth Transitions Program in 2012. Since starting the program, she has begun attending a detox and rehabilitation program. She has been able to move out of a group home and into a semi-independent living placement. Her Youth Advisor also encouraged her to register in Transitions at the YMCA School, so that she can work towards completing high school with the hope of becoming either a paramedic or a youth worker. Mary continues to meet regularly with her Youth Advisor and often attends YTP Recreation Nights. She is excited about her future and wants to make a difference in the world.



From Poverty to Possibility – We're helping community members who have low income and those experiencing homelessness to gain financial stability and independence. This focus area includes: emergency shelters, food security, housing, financial literacy, skills training and job placement.



## EMPOWER U-CELEBRATING ONE YEAR

Financial literacy means people have the knowledge, skills and confidence to make responsible financial decisions. The Alberta Asset Building Collaborative in cooperation with United Way has been working on creating various avenues to raise the financial literacy bar in our community.

There is compelling evidence that women and children are particularly vulnerable to poverty. It has been demonstrated that by focusing on increasing the strengths of women, family success will follow. Empower U increases financial literacy knowledge and provides asset building opportunities for women to become better at making informed decisions, creating saving habits, investing for their children's education and overall improving the quality of life of themselves and their children. Launched in 2012, this unique and collaborative initiative has created multiple possibilities for its participants. From strengthening economic empowerment and building self-esteem, to purchasing assets; Empower U is designed to improve the quality of life for women and their families. A 2:1 matched savings program for participants is generously sponsored by EPCOR and ATB Financial.

Collectively in its inaugural year, 64 participants saved a total of \$20,360, eligible amounts resulted in matched dollars of \$32,340. In fact, many participants were successful in saving beyond the eligible amount for the program match.

Asset purchases may be used only for designated purposes related to selfsufficiency through education, skills training or self-employment, and specific goals related to participant's quality of life. To date, the asset purchases have included furniture and appliances for families, eye glasses, courses to further employment, tuition fees, RESP's for children, and GIC's.

## CHALLENGE FOR WARMTH

The PCL family of companies is well-known for its commitment to community, and United Way has long been a beneficiary of their generosity. This past winter, PCL stepped up once again to help by issuing a challenge to community to collect winter items for those in need.

On the day of the Coats for Kids and Families official launch at Page The Cleaners, PCLers unloaded a truckload of more than 4,000 winter items including coats, toques, mitts and other winter gear – all collected from the employees based here in Edmonton and area for this year's campaign. On hand for the official program launch, representing the Edmonton Oilers Community Foundation, were Kelly and Carla Buchberger. Mayor Stephen Mandel was there to accept PCL's challenge on behalf of the City of Edmonton and its employees. Mayor Mandel applauded PCL for stepping up and supporting the important initiative and encouraged others in the community to do the same.

In 2012, the Coats for Kids and Families program distributed 8,450 coats to help vulnerable residents in the Alberta Capital Region stay warm this winter.

## EXPERIENCING POVERTY

In an effort to create a greater understanding of the reality of low-income households and poverty issues, United Way has introduced a ground-breaking pilot initiative – The Poverty Simulation.

During this two-hour experiential learning session, participants deal with the financial struggles and emotional stress caused by the lack of adequate incomes and supports. The simulation includes the multiple challenges and barriers that many low-income families are faced with in real life; such as poor

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physical and mental health, joblessness, lack of education and skills, developmental difficulties in children, crime, homelessness, racial discrimination and isolation that lead to or keep families and individuals in poverty.

Developed to raise awareness about poverty, but also to generate action and change, this unique learning tool has the proven potential to enable participants to understand and view poverty differently. The Poverty simulation tool kit, staff training and first presentation was generously sponsored by EPCOR Community Essentials Council.

Participants of the pilot presentation included United Way's Board of Directors, 2012 Campaign Cabinet, EPCOR Community Essentials Council and other key community stakeholders.

## The feedback received was overwhelming and further confirmed the positive and powerful impact of this tool.

The Poverty Simulation will be added to the roster of engagement experiences offered by United Way of the Alberta Capital Region beginning in 2013-2014.

## **Results Snapshot**

## 1,700

...In 2012, nearly **1,700 people received hampers** from the Leduc and District Food Bank – 722 of these people were children under the age of 18. In difficult times, food security is often compromised. This important service helps families in crisis to meet their basic needs.

## 106,611

...Low-income seniors can count on Operation Friendship Seniors Society and the McCaauley Drop In Centre to receive a nutritious meal at least once a day. In 2012, **106,611 meals** were served to vulnerable seniors.

## 1,116

...**1,116 youth** received hands-on support through the Youth Empowerment and Support Services Skills Programming. This program is successful in helping at-risk youth set personal goals, develop self-esteem, positive social skills and find appropriate housing. As a result, there has been an increase in school enrolment and attendance and youth maintaining employment.

## **Remi's Story**

Remi is a single adult male who struggled with low-literacy skills. As a result, living by himself was very challenging. He couldn't read his mail and, if he had to do any paperwork, he didn't know how to read the documents. Banking was difficult, and asking for help made him shy and uncomfortable. For years he didn't tell people he had trouble with reading. He was ashamed and didn't want anybody to know.

Then Remi was introduced to Project Adult Literacy (P.A.L.S.). Remi and his tutor met every week and it wasn't long before he was starting to be able to read his own mail and reading labels on items at work. He is now better prepared to maintain employment with his new-found ability to fill out forms and time sheets and he recently passed a work-required safety exam. He feels much more independent and self-confident now – even a simple task like grocery shopping is no longer a struggle. Remi has made his family very proud – including his 10-year-old nephew, Billy, who helped Remi along the way. Billy recently wrote Remi a letter expressing his excitement at his Uncle's accomplishment.

"My name is Billy. I am in grade five and Remi is my great uncle and I enjoy helping him learn how to read. I remember a few years ago when he could not even read his get well card I gave him. I could not believe how far he has come because now he could almost read my grade five work. Wow! Remi you have proved that anyone can do anything when they do not give up. Good job, Uncle Remi!"

# **Vellness**

Healthy People, Strong Communities

In working for the overall well-being of community members, we're building the positive environments and social capacity for caring, safe neighbourhoods. Focus includes: Community policing partnerships, neighbourhood development, family counseling, and support to overcome mental illness and addictions.



Crisis Support Centre, part of The Support Network, is a critical service for the Capital Region because of its ability to effectively assess risks, de-escalate situations, and provide actionable plans in times when a person can no longer perceive options.

The Centre provides immediate, 24-hour, confidential and non-judgmental support to ensure that people have a network of services available to them in their time of need.

The Crisis Support Centre is best known for their 24-Hour Distress Line. However, individuals can now also access the Live Crisis Chat Service. With social media and online services so prevalent in our everyday world, some people find anonymous typing is easier than talking. In the past year, the Crisis Chat service has experienced an 80% increase in Crisis Chat users – a testament to the need for timely alternative support in people's time of need.

United Way provides financial support to the Crisis Support Centre's Distress Line, Crisis Chat and Senior Abuse Helpline and knowing that, in order to successfully navigate through times of crisis, individuals need immediate and timely methods of obtaining support. The Crisis Centre helps Edmonton and the surrounding communities deal with the stresses of daily life and situations that no one should go through alone.

## YOUTH EMPOWERED TO BUILD SAFER NEIGHBOURHOODS

In June 2012, youth, in partnership with community organizations including United Way, hosted the first annual, "Combat Crime – A Youth Think Tank," to discuss community safety and generate ideas on how the younger demographic can be active members of their communities in preventing crime and violence.

The Think Tank brought together a diverse population of young people to engage with other youth leaders and community members – who they would not normally interact with – in a fun and exciting environment. The steering committee, included representation from various community organizations including YOUCAN Youth Services, REACH, Coalition of Crime Councils, the City of Edmonton, Edmonton Police Service and SOS Children's Magazine as well as youth representatives.

Together, the collective committee organized a day filled with workshops on community safety, capacity building, youth engagement and empowerment, a project planning session and creative group activities. Ten community youth groups from throughout the city were invited to the event and throughout the day created a plan for a crime prevention project within their own community.

As a valuable resource within our communities, Combat Crime provided an opportunity for youth to be recognized as social agents for change and empower young people to be more involved with their community by observing that they can plan and lead community building initiatives. Each group received a \$1,000 project grant, sponsored by the Coalition of Crime Council, to implement their crime prevention project, as well as mentorship from the planning committee. Over the summer months, each group implemented their project idea. In the fall, one youth group was recognized as the winner and awarded an additional \$2,000, sponsored by SOS Children's Magazine, to further develop their crime prevention idea. In 2012, The City of Edmonton Youth Council was crowned winner for their community screening of the movie "Bully." United Way is once again part of the leadership team and will help present the second annual Combat Crime event on May 25, 2013.

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## INCLUSION AND INTEGRATION

In 2012, United Way continued to support The Seniors Association of Greater Edmonton's (SAGE) Multicultural Outreach program.

This program seeks out isolated seniors and provides them with support to address their unique needs and engage their strengths. Partnering with Multicultural Health Brokers Co-operative, a SAGE social worker and five brokers form a team to reach out to seniors in the Kurdish, Iraqi, Korean, Eritrean, Ethiopian, Spanish-speaking and former Yugoslavian communities.

The primary goal of the Multicultural Seniors Outreach Program is to connect with and enhance the capacity of at-risk multicultural seniors to overcome isolation. In addition, the program seeks to build the capacities of their families and communities, as well as connections to mainstream services, to support seniors in meeting their needs and engaging their strengths.

The result of this unique program allows seniors to do many more things on their own once they receive the necessary community support; they become more active and know where to seek help when needed.

## **Results Snapshot**

## 6,000

...Canadian Mental Health Association's, Community Education Program increases awareness and understanding of mental illness. In 2012, the Light Up Your Mind presentations taught **6,000 students** how to cope and help a friend at risk of suicide. With teen suicide on the rise, education of this nature is critical to help youth be more confident, find help and reduce the stigma of mental illness.

## 1,250

Today Family Violence Centre provided care to **1,250 victims** of family violence through short-term counseling, supported referrals and partnerships with more than 20 related agencies and all three levels of government. As a result, individuals are supported to help break the cycle of violence and create safer, healthier lives for themselves and their families.

## 1,414

...Edmonton John Howard Society's Intake and Employment Program connected **1,414 clients** with more than 5,000 contacts related to basic needs (food, shelter and clothing). These clients were also provided employment supports to get them back into the workforce. For people recently released from prison, finding meaningful employment helps to address some of the underlying causes of crime, lessening the chance for re-offense.

## **Patrick's Story**

Patrick faced a number of very steep challenges – addictions, sobriety, homelessness and family issues. In his determination to gain employment, he accessed Edmonton John Howard Society's Intakes services daily for three months straight. The Intake and Employment Program assists clients to meet a number of goals as well as overcome multiple barriers.

Patrick was focused on becoming a productive resident of the Alberta Capital Region. His determination to overcome his challenges and obtaining gainful employment included strenuous and diligent efforts. With the help of Intake Counselors, he began faxing multiple resumes to potential employers and completing a door-to-door supported job search.

In order to make a good first impression for his face-to-face meetings with potential employers, Intake was able to provide him with clean, gently used clothing from the Edmonton John Howard Society clothing room. He accessed this same service to ensure he was presentable for each job interview.

Patrick was successful in finding employment, dramatically decreasing his chances of reoffending and increasing his self-confidence and contribution to his community.

## A Community Engaged

## COMMUNITY SUPPORT

Our fundraising efforts are successful thanks to the support of many individuals and organizations. This year's campaign led by Dave Mowat, President and CEO, ATB Financial, was supported by nearly 40 cabinet team members from all sectors – business, government, post-secondary and the labour community. These senior-level volunteers provide community leadership and support to the Campaign Chair to ensure the success of our annual fund-raising campaign.

In addition to our outstanding volunteer support, we recognize three organizations in the Capital Region that raised more than one million dollars each for our United Way in 2012: The Provincial Employees' United Way Campaign, Enbridge Pipelines and PCL family of companies. PCL was the first private sector campaign in the region to cross both the one and two million dollar mark in 2012, they raised more than \$2.3 million dollars.

Every year, the Engineering Challenge and the Engineering Day of Caring (EDC) are held during annual campaign. The EDC is a chance for Engineering firms to come together to complete a necessary project for our community. On September 14, 2012, 77 volunteers from 16 engineering companies volunteered their time and skill to install a playground at Balwin School. In partnership with community, Balwin School operates The Transition Centre, a multi-faceted initiative that provides seamless supports for immigrant students and their families. Balwin also participates in Partners for Kids, by providing breakfast and lunch programs for students.

The Engineering Challenge is a collaboration of the engineering sector where they recognize and good-naturedly rival each other in their United Way participation. In 2012, the Challenge marked the largest amount raised in the history of the event – close to \$1.6 million dollars. In this competition for the coveted Engineering Challenge trophy, the 2012 winner was WorleyParsons.

In 2012, The City of Edmonton, led by Mayor Stephen Mandel, hosted their first ever employee campaign for union and nonunionzed employees. This campaign augments the long-standing support offered to United Way by the Edmonton Civic Employees' Charitable Assistance Foundation.

## EDUCATION AND ENTERTAINMENT

Ongoing engagement with our community happened in a number of ways – using the power of print, performance and special appearances. We celebrated growing interest in our award-winning publication, WE Magazine, and 2012 saw us produce two more editions; the Winter edition focused on Financial Literacy and the Summer/Fall issue on, Community Safety.

In late July, we participated in the CapitalEx Parade with a live performance from our Change Starts Here musical artists and young dancers from Lecky's School of Dancing, all supported by Axe Productions. We were pleased to receive feedback from parade onlookers that the United Way performance was both entertaining and enlightening.

## BRAND VALUE AND CORPORATE SOCIAL RESPONSIBILITY

While fundraising continues to be our primary source of revenue, the significance of the United Way brand is also of value to our many stakeholders, allowing organizations to enhance their Corporate Social Responsibility (CSR) commitments by connecting to our roster of quality products and events. Working with an industry expert, we completed an in-depth analysis, inventory and two-year strategy to leverage our many sponsorship products to benefit our corporate supporters. With a full prospectus of opportunities – events, programs and WE Magazine – United Way is now positioned to offer many valuable marketing benefits to our partner organizations and enhance our own cost effectiveness.

## **RED TIE GALA**

On Thursday, February 28, 2013, at the Edmonton Expo Centre, amidst a flurry of confetti cannons, great musical entertainment and a keynote address from Premier Alison Redford, the 2012 United Way fundraising campaign officially came to a close. It closed with a great deal of cheering and celebration for another very successful year that saw our community rally to raise an incredible \$23.1 million dollars.

The Red Tie Gala, Awards of Distinction is an annual event, that includes an evening of celebration and acknowledgement for all our community and individuals have accomplished this past campaign.

In 2012, we also welcomed more than 60 new accounts that, for the first time, ran a United Way campaign. First time workplace campaigns included the City of Edmonton, led by Mayor Stephen Mandel, for nonunionized and unionized employees. Together, we focused on the goal of helping change lives – through education, income and wellness. And, you focused your investments of time, effort and money to help lift vulnerable people from poverty. Thank you.

#### AMBASSADORS

United Way continues to benefit from our many ambassadors in the community who have experienced, first-hand, the benefits of a community that stands behind its residents to support them in their success. The Discovery Speaker program once again was a tremendous asset to help deliver the messages about tangible success to our many supporters by delivering presentations in 151 workplaces in the Alberta Capital Region.

## Special Recognition

Volunteerism is key to a healthy community. Volunteers offer their time, their expertise and, most importantly, their hearts. We appreciate the efforts of people who help make the Alberta Capital Region a better place to live and work.

## UNITED WAY OF THE ALBERTA CAPITAL REGION BOARD OF DIRECTORS

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### LABOUR PARTICIPATION

Elaine Alt Deborah Foster Amanda Freistadt Brian Henderson Brenda Lekochinsky Darlene Lewis Laura Lowrie Jack McMorran Garry Pucci

\*deceased

Kevin Tamblyn Jim Woodland

## PROSPECTING TEAM

Colleen Alexander David Aplin Angela Armstrong Mike Bacchus Jim Dobie Lindsay Dodd Don Fennerty James Foremsky Ray Guidinger Linda Hall Don Hornsberger Ruth Kelly Ken Knowles Bernie Kollman David Kravitz Keith Meagher Paul Mennier Tom Redl Glen Ronald Curtis Roper David M. Ross Charles Rothman Mike Saunders Keith Shillington Sheldon Smart Jeff Smith Mark Wiesner

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Barry Callele John Connolly Corrine Fuhr-Hughes Jonathan Mackay Karen Mottershead Scott Riddell Jadeene Wheaton

### LEADERS OF THE WAY SPEAKERS

John Connolly Ray Guidinger Mona Hale Lloyd Lewis Jonathan Mackay Gord Mooney Karen Mottershead Liz O'Neill Dr. Mike Percy Lieutenant-Colonel John Reiffenstein Scott Riddell Pam Spady Tyler Tollefson Peter Watson Bill Werry Terry Williams

### DISCOVERY SPEAKERS

Kris Andreychuk Elaine Comeau Jean Cremer Larry Derkach Jenn Dermott Tamara Gaudet Constable Michelle Horchuk Dianne Jackson Edgar Jackson Nimera Kalmbach Emily Keating Amanda Kokram Donna Lemieux Donna Mackey Joshua Marshall Brian McPherson Jimmy Morrison Lincoln Nanaquawetung Ross Norton Luke Ross Gary Sampley Lise Schitroth Kyle Schneider

Tanaura Seon Pamela Spurvey Jennifer Tairney Karen Unger Kerry Woodland Judy Yawney

## INKIND EXCHANGE VOLUNTEERS

Jim McGregor Stephanie Moulaison Cam Reid

#### UNITED WAY YEAR ROUND VOLUNTEERS

Lindsay Gibson-Brokop Colleen Mahon Lara Wiebe



## Days of Caring

A Day of Caring is an initiative that brings together resources and volunteers, on loan from their workplace for the day, in a way that directly contributes to the betterment of our community. Volunteers may paint a fence, serve a meal at a homeless shelter, fill backpacks with school supplies for children in need, or participate in other activities that benefit funded partners.

#### DAYS OF CARING PARTICIPANTS

ABSA the pressure equipment safety authority Acklands-Grainger Inc. Agrium Alberta Aboriginal Relations Alberta Agriculture & Rural Development Alberta Corporate Human Resources Alberta Culture Alberta Education Alberta Energy Alberta Enterprise & Advanced Education Alberta Environment & Sustainable Resource Development Alberta Executive Council/Public Affairs Bureau Alberta Human Services Alberta Infrastructure Alberta International & Intergovernmental Relations Alberta Justice & Solicitor General Alberta Municipal Affairs Alberta Tourism, Parks & Recreation Alberta Transportation Alberta Treasury Board & Finance ATB Financial Balwin School **BMO** Financial Group Brownlee LLP Canada Revenue Agency Canadian Western Bank Capital Power Corporation - Edmonton CGI Information Systems & Management Consultants Inc. Deloitte. EBA Engineering Consultants Ltd. Edmonton Economic Development Corporation Edmonton International Airport

Edmonton Oilers Community Foundation Edmonton Public School Board Enbridge Pipelines Inc. EPCOR Finning (Canada) Firma Foreign Exchange Ford Motor Company of Canada Ltd. Hewlett Packard (Canada) Co. Imperial Oil & CEP Local 21A ISL Engineering and Land Services Ltd. Kin Club Kings University College KPMG LLP Ledcor Group of Companies LeHigh Hanson Materials Ltd. Lilydale Inc., A Sofina Foods Company Meeting Professionals International NAIT Northlands Office of the Information & Privacy Commissioner Parlee McLaws LLP PCL family of companies Rotary Club of Parkland after Dark Service Alberta Servus Credit Union Ltd. Shaw Conference Centre Shell Canada Ltd. Spartan Controls Ltd. Stantec Staples Canada Inc. Suncor Inc. Sysco Edmonton TD Canada Trust TELUS The Edmonton Public School Board

The King's University College University of Alberta Witten LLP Workers' Compensation Board WorleyParsons Canada Services Ltd. Xerox Canada Ltd. Zurich North America Canada

#### ENGINEERING CHALLENGE DAY OF CARING

AECOM AMEC Environment & Infrastructure APEGA Associated Engineering Alberta Ltd. Bantrel **C-FER** Technologies CoSyn Technology, a division of WorleyParsons DIALOG EBA Engineering Consultants Ltd. ISL Engineering and Land Services Ltd. Magna IV Engineering Morrison Hershfield Ltd. SNC-LAVALIN Inc. Stantec Williams Engineering Canada Ltd WorleyParsons Canada

#### COMMUNITY IMPACT TOURS

AltaGas Utilities Inc. APEGA ATB Financial Brookfield Residential Canada Brokerlink Canada Revenue Agency Century Vallen City CoSyn Technology, a division of WorleyParsons CTV Department of Justice Canada Design Group Staffing Inc. EBA Engineering Consultants Ltd. Imperial Oil & CEP Local 21A ISL Engineering and Land Services Ltd. Morrison Hershfield Ltd. Rogers Communications Service Canada Shell Canada Ltd. Stantec Van Leeuwen Pipe & Tube Wawanesa Mutual Insurance Co.

### FINANCIAL MONTH OF CARING

BMO Financial Group Canadian Western Bank RBC Royal Bank TD Canada Trust

### UDODGE

ATB Financial Enterprise Rent-A-Car FIRMA Foreign Exchange Imperial Oil & CEP Local 21A Northlands REACH Edmonton Stantec Support Network

## Sponsored Campaign Representative Program

A company loans an employee to United Way for a 15-weekperiod during our annual campaign. Not only does the employee assist United Way in reaching the campaign goal, but the employee also returns to the workplace with enhanced skills that impact the company in a positive way.

#### SPONSORED CAMPAIGN REPRESENTATIVES

Sophia Birchall Program Sponsoring Companies

Philip Blazusiak Program Sponsoring Companies

Mary Chomyn Government of Alberta

Jenna Cunningham ATCO Gas

Archie De Marchi Program Sponsoring Companies

Jerry DeZutter Government of Alberta

Dorinda Emery Scotiabank

Heather Flewin

Don Gordon Government of Alberta

Michelle Graham Government of Alberta

Lorna Hallam University of Alberta

Donna Lazaruk Government of Alberta Doug Morrison Imperial Oil & CEP Local 21A

Heather Padavell WorleyParsons Canada

Mallory Panich Program Sponsoring Companies

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Jess Thomson Program Sponsoring Companies

Nathan Treloar Government of Alberta

Tim Ward Government of Alberta

Terry Williams Enbridge Pipelines Inc

### PROGRAM SPONSORING COMPANIES

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## Awards of Distinction

Awards of Distinction are presented to organizations that generate outstanding results in their workplace and corporate campaigns Congratulations to this year's winners and thank you for your generous support. Best Leaders of the Way Campaign PCL family of companies

Best New Campaign City of Edmonton Medical Imaging Consultants

Campaign Special Event of the Year Everyday Hero Event - Alberta Enterprise & Advanced Education

**Education and Engagement** Fountain Tire

## Labour Awards CAW Canada Communications, Energy & Paperworkers Union of Canada

Largest Campaign – Under 50 Employees David Aplin Group

Edmonton & District Labour Council

Largest Employee Fund Gift Edmonton Civic Employees' Charitable Assistance Fund

Outstanding Campaign Committee WorleyParsons Canada

Outstanding Corporate & Employee Support \$1,000,000+ Enbridge Pipelines Inc. \$2,000,000+ PCL family of companies Outstanding Employee Support Provincial Employees' United Way Campaign

Outstanding InKind Support Page The Cleaner

Quantum Leap Goodwill Industries of Alberta National Oilwell Varco

Rising Star Reliance – The Furnace Company

**Employee Campaign Chair of the Year, Private Sector** Heidi Griesbauer, CenturyVallen Craig Curran-Morton, Finning (Canada)

**Employee Campaign Chair of the Year, Public Sector** Corinna Mulyk, Alberta Transportation Traci Toshack & Anthony Norrad, MacEwan University

George Letki Outstanding Volunteer Reg Basken

Kathleen Huber Outstanding Discovery Speaker Brian McPherson, Canadian Paraplegic Association (Alberta)

Workplace Ambassador of the Year, Private Sector Cam Fraser, The CAT Rental Store

Workplace Ambassador of the Year, Public Sector Luwam Kiflemariam, Canada Revenue Agency



## Corporations

Combined, more than 37,000 employee and residential individual donors along with over 400 corporate donors contributed to the United Way Campaign in 2012. We appreciate each and every gift and recognize how important individual generosity is to our community.

## **\$1,000,000+** PCL family of companies

**\$500,000 - \$999,999** Enbridge Pipelines Inc.

**\$250,000 - \$499,999** WorleyParsons Canada

### \$100,000 - \$249,999

Agrium ATB Financial Capital Power CN Finning (Canada) Imperial Oil & CEP Local 21A Ledcor Group of Companies Shell Canada Limited Suncor Inc TransAlta

## \$50,000 - \$99,999

Alberta Blue Cross CIBC Costco Wholesale Don Wheaton Ltd. Dow Chemical Canada ULC/Dow AgroSciences/ MEGlobal Canada EPCOR Pembina Pipeline Corporation RBC Foundation Scotiabank TD Bank Group

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Acklands-Grainger Inc. AltaSteel Ltd. **BMO** Financial Group BURNCO Rock Products Ltd. Canadian Western Bank Chandos Construction Ltd. Dentons Canada LLP (formerly Fraser Milner Casgrain LLP) Devon Canada Corporation Edmonton Journal Fountain Tire Ltd. Great-West Life, London Life and Canada Life Intact Financial Corporation Lehigh Hanson Materials Ltd. National Oilwell Varco Nexen Inc. Canadian Oil & Gas Division Parlee McLaws LLP Barristers & Solicitors PepsiCo Beverages Company (PepsiCo Canada ULC) Servus Credit Union The CAT Rental Store

### \$10,000 - \$24,999

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CGI Information Systems and Management Consultants Inc. Clean Harbors Crane Carrier Canada Delcon Development Group Ltd. Edmonton Valve & Fitting Inc. Enterprise Rent-A-Car Field Law FortisAlberta Fujitsu Consulting (Canada) Inc. Future Shop Horton CBI, Limited John Deere Foundation of Canada Kelson Group Lilydale Inc., A Sofina Foods Company M.A.P Water & Sewer Services Ltd. Magna IV Engineering Metal Fabricators and Welding Ltd. Millar Western Forest Products Ltd Park Paving Ltd. SNC-LAVALIN Inc. Spartan Controls Ltd. Stantec Syncrude Canada Ltd. Umicore Canada Inc. URS Flint Van Leeuwen Pipe & Tube WAM (Re) Development Management Corp Wawanesa Mutual Insurance Co. Weldco Companies

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Acron Roofing Systems Inc. AGS Group Inc. Air Liquide Canada

## Associated Engineering Beaver Plastics Ltd Building Products of Canada Corp. Cameron Development Corporation Canada Bread Company Limited Celanese EVA CTV D+H David Aplin Group Deloitte **Eagle Professionals Resources** Economical Insurance Edmonton Kenworth I td Ensign Energy Services Inc. Eskimo Steel Ltd. Evonik Degussa Canada Inc. Firma Foreign Exchange Fred Singer GE Canada Gibson Energy ULC. HSBC Bank Canada Import Tool Corporation Ltd. Johnson Inc. Kevera Lakewood Chevrolet Long View Systems Lowe's Home Improvement Warehouse Maclab Enterprises Marsulex Inc. McCuaig Desrochers LLP Melcor Developments Ltd.

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Bunge Canada Edmonton Bunge Canada Fort Saskatchewan Canada Brokerlink Canadian Tire Associate Store - West Edmonton Carlson Construction Ltd Centre-Core Realty Ltd Ceridian Canada Ltd. C-FER Technologies Chubb Edwards Cleall Barristers Solicitors Coca-Cola Refreshments Comco Pipe & Supply Co. **Command Energy Services** Crosstown Motors (1982) Ltd. Crystal Glass Canada Ltd. Cushman & Wakefield Edmonton Don's Power Vac EBA Engineering Consultants Ltd. Edmonton Economic Development Corporation Edmonton International Airport Eli Lilly Canada Inc. Enform ESRI Canada **Eton-West Construction** Extendicare (Canada) Inc. FC. Brinsmead Architecture Ltd Farm Credit Canada Federated Insurance Company of Canada Fire Protection FLOFORM Countertops Fluor Canada Ltd. Fort Garry Industries General Motors of Canada Limited Goodyear Canada Inc Great West Newspapers LP

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#### \$1 - \$999

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#### UNIONS

Alberta Federation of Labour Alberta Union of Provincial Employees Alberta Workers' Health Centre Canada Post Corporation Canadian Labour Congress Canadian Office & Professional Employees - Local 491 Canadian Office & Professional Employees Union Local 458 Canadian Union of Postal Workers Canadian Union of Public Employees Local 30 Canadian Union of Public Employees Local 1368 Canadian Union of Public Employees Local 2111 Canadian Union of Public Employees Local 3550 Canadian Union of Public Employees Regional Office CAW Canada CAW Canada Local 4050 Communications, Energy & Paperworkers Union of Canada Communications, Energy and Paperworkers Local 445 Communications, Energy and Paperworkers Local 501A

Communications, Energy and Paperworkers Local 530A

Communications, Energy and Paperworkers Local 777 (Composite) Communications, Energy and Paperworkers Local 777 (Procor Unit) Communications, Energy and Paperworkers Local 1947 Edmonton & District Labour Council General Teamsters Local Union No.362 Health Sciences Association of Alberta International Association of Heat & Frost Insulators & Allied Workers Local 110 International Association of Machinists & Aerospace Workers International Association of Machinists & Aerospace Workers Local 1722 International Union of Operating Engineers Local 955 Public Service Alliance of Canada Retail Wholesale Canada - CAW Local 250 Retail Wholesale Canada - CAW Local 350 Sheet Metal Workers International Association Local 8 United Food & Commercial Workers Canada Union Local 401 United Nurses of Alberta Local 79 United Steelworkers Local 1-207 1 Anonymous

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Alberta Blue Cross AMEC Earth & Environmental Anaid Productions Associated Engineering Alberta Ltd Canadian Federation of Independent Business Canadian Western Bank CBRE Canada College of Licensed Practical Nurses of Alberta DDB Canada Ernst & Young LLP Fairmont Hotel Macdonald Forca Industrial Services Inc. IBM Canada LeNiEDA Liftruck Training Institute of Canada McLennan Ross LLP Barristers & Solicitors Millenium EMS Solutions Ltd. Ogilvie LLP PCL family of companies Qualico SIRVA Canada LP TD Bank Group TELUS The Brick The CAT Rental Store **TSH Properties LTD** United Cycle Westview Primary Care Network

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#### CARE KITS FOR HOMELESS CONNECT

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#### **UDODGE SPONSORS**

Health Canada REACH Edmonton

### Employees Groups

#### \$1,000,000 +

PCL family of companies Provincial Employees' United Way Campaign

#### \$500,000 - \$999,999

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#### \$250,000 - \$499,999

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#### \$100,000 - \$249,999

Agrium Alberta Environment and Sustainable Resource Development Alberta Health Services Alberta Justice and Solicitor General ATB Financial **BMO** Employee Giving Canada Revenue Agency Capital Power - Edmonton City of Edmonton Employees Costco Wholesale CoSyn Technology, a division of WorleyParsons Deloitte. Don Wheaton I td EPCOR Finning (Canada) Ledcor Group of Companies RBC Scotiabank Servus Credit Union Shell Scotford Stantec Staples Edmonton Area Stores Suncor Inc TD Bank Group TransAlta

#### \$50,000 - \$99,999

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#### \$25,000 - \$49,999

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UPS Canada Western Economic Diversification Witten LLP 2 Anonymous

#### \$10,000 - \$24,999

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#### New Corporate and Employee Support

Welcome to the 58 companies who joined the United Way Campaign in 2012. Combined they raised \$170,000 for our community, and brought new energy and excitement to the campaign.

Asplundh Canada ULC Beachcomber Hot Tubs Edmonton North Belterra Bennett Architect Inc. BGC Engineering Inc. **Buzz Events** CA School of Business Cameron Development Corporation Celanese EVA **Cleall Barristers Soliciters** Commercial Solutions Inc. **CPI** Construction Ltd Don's Power Vac Eskimo Steel I td F.C. Brinsmead Architecture Ltd. FLOFORM Countertops Four Points Sheraton Harlan Bakeries Hilton Garden Inn West Edmonton Import Tool Corporation Ltd Incite Johnson Inc Klohn Crippen Berger Ltd KWB LLP Long View Systems Mammoet Manpower Martin Deerline Maxim Truck and Trailer Mayfield Inn & Suites Medical Imaging Consultants Medicentres Canada Inc. NewWest Enterprise Property Group North American Construction Group Online Business Systems Ormed Information Systems Ltd Otis Canada Inc. Plainsman Manufacturing Inc. Prime Capital Group Pro-Western Plastics LTD

Qualico Group Reliance - The Furnace Company Reynolds Mirth Richards & Farmer River City Credit Union Ltd **RK Regency Developments** Robert Half International Inc. Steelcraft Inc Stewart Weir & Co. Ltd Super Channel Telsco Security Systems Inc. Tervita The Westin Edmonton Thomas & Betts Ltd Treasures Insurance Valard Construction Ltd Western Canada Machining Inc. Wilkinson Steel and Metals Yardstick Software

# Leaders of the Way

Denotes members of the Red
Feathers Society for recognition of
25+ years of United Way support.

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Larry & Claudette Haggar C. J. Woods, FCA 🔨

#### GUARDIANS \$50,000 - \$99,999 Tom & Bernie Lassu

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